

# 'Let's TALK About It'


“

“Quality is not an act, but a habit.” – Aristotle

## “What does quality mean?”

### Dictionary

Definitions from Oxford Languages · Learn more

 **quality**  
/ˈkwɒlɪti/

noun

1. the standard of something as measured against other things of a similar kind; the degree of excellence of something.  
“an improvement in product quality”

Similar: standard grade class classification calibre status condition

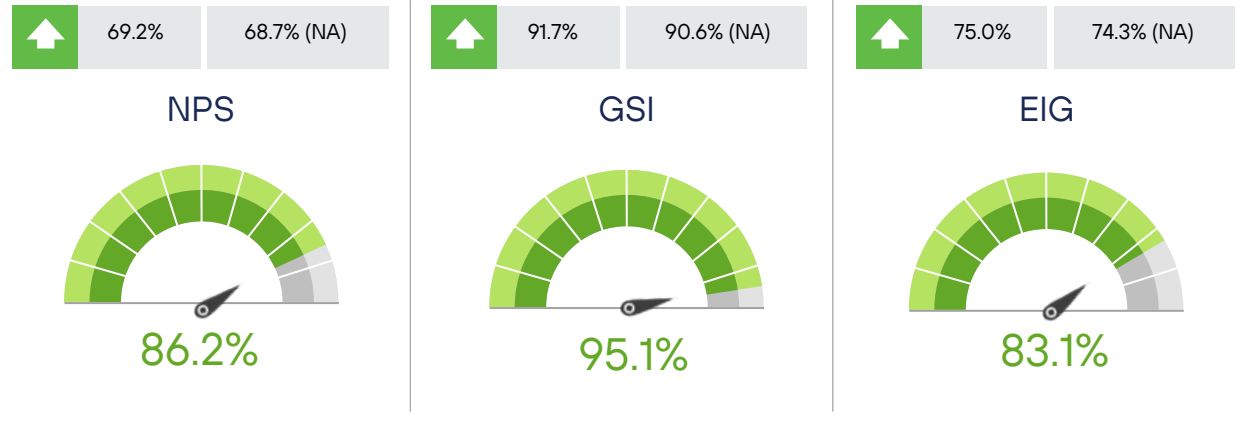
2. a distinctive attribute or characteristic possessed by someone or something.  
“he shows strong leadership qualities”

Similar: feature trait attribute characteristic point aspect facet

adjective **INFORMAL**

of good quality; excellent.  
“he’s a quality player”


### Key Metrics: February 2024



### What is best definition of quality?

Quality can be defined as **conformance to specifications**. The degree to which a product meets the design specifications offering a satisfaction factor that fulfils all the expectations that a customer wants.

Automotive manufacturing Quality Control **ensures that vehicles are free of defects and operational issues**. The process usually involves putting vehicles through rigorous testing routines to achieve excellent engineering, safety, and comfort for the end-user. 9 June 2021

 WorkClout  
<https://www.workclout.com> > blog > the-role-of-quality-...

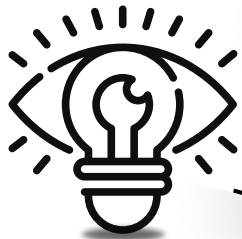
### The Role Of Quality Control In Automotive Manufacturing

**Bill Robertson Toyota**  
We Love Locals!



# BRT SERVICE TEAM - 2024 VISION

## 'Let's TALK About It'



TREAT all as EQUALS

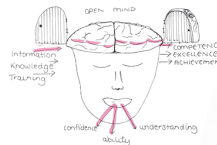
HAPPY

TEAM BUILDING

Eliminate the RoadBlocks..  
Stop taking work home,  
create Better Balance.  
Strive for More, Bigger, better



HAPPY



Productive + Vision 2028

Valuble



Plan, Behave, See  
Succeed, Sustain,



Brave

## We Love Locals

