

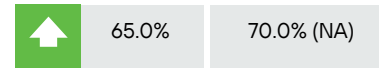


“A friend of mine tells me that I talk in shorthand and then smudge it.” – J. R. R. Tolkien

# 'Let's TALK About It'



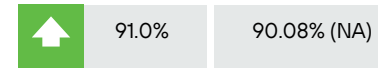
### Key Metrics: January 2024



NPS



69.2%



GSI



91.7%



EIG

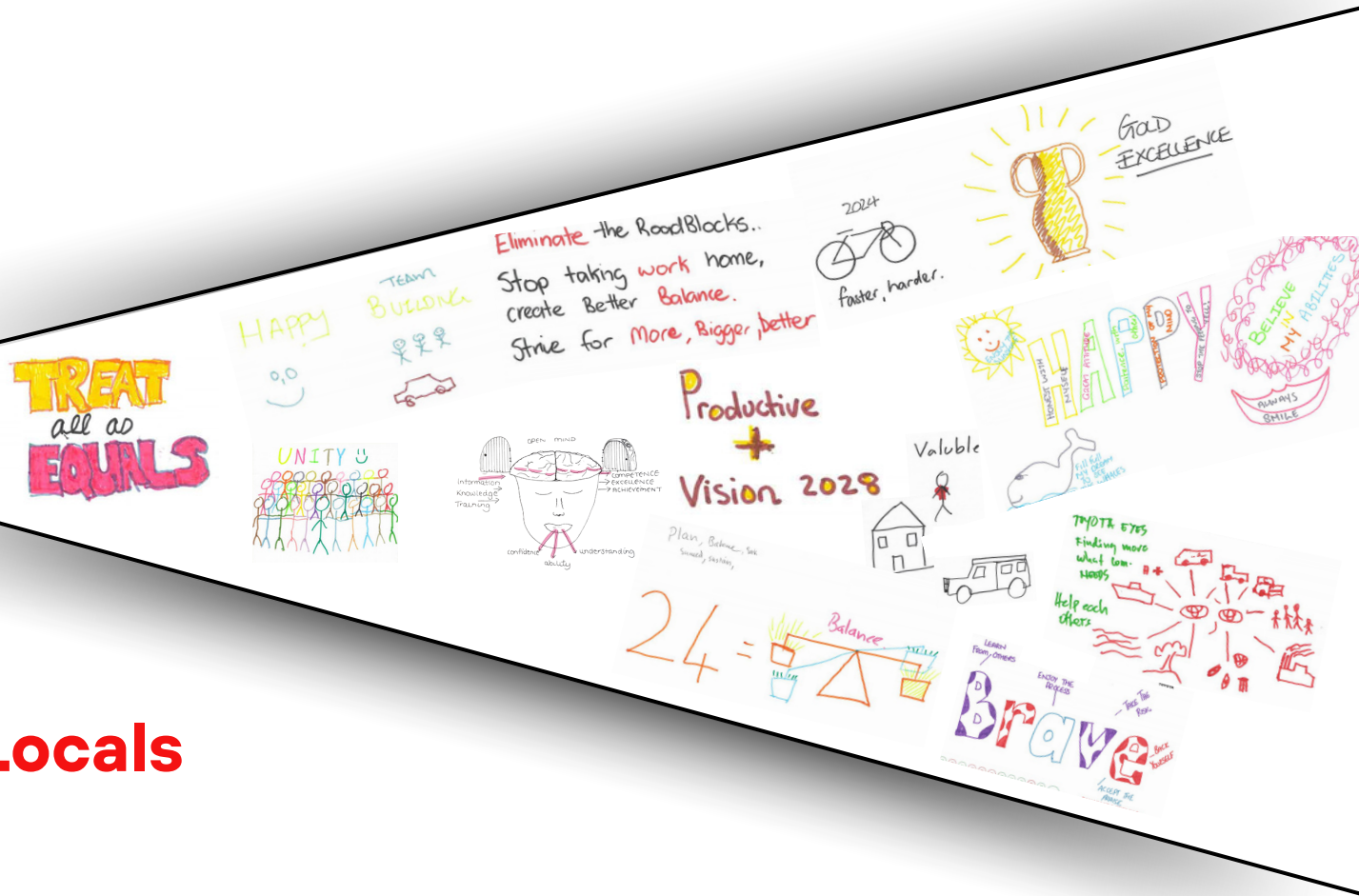
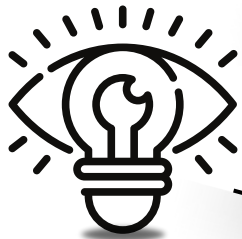


75.0%

If you find yourself in a particular moment of your life or career in which important and complex decisions need to be made, having a personal vision statement can be a compass for you. It will remind you of your inner qualities, values, and purposes that will help you identify the best path for you.

# BRT SERVICE TEAM - 2024 VISION

'Let's  
**TALK**  
About It'



**We Love Locals**

