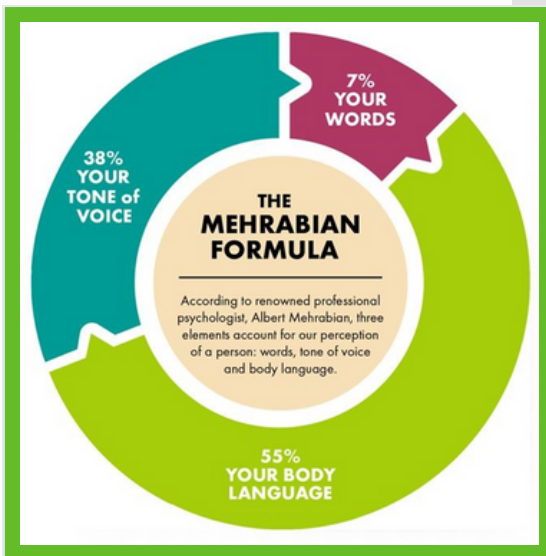
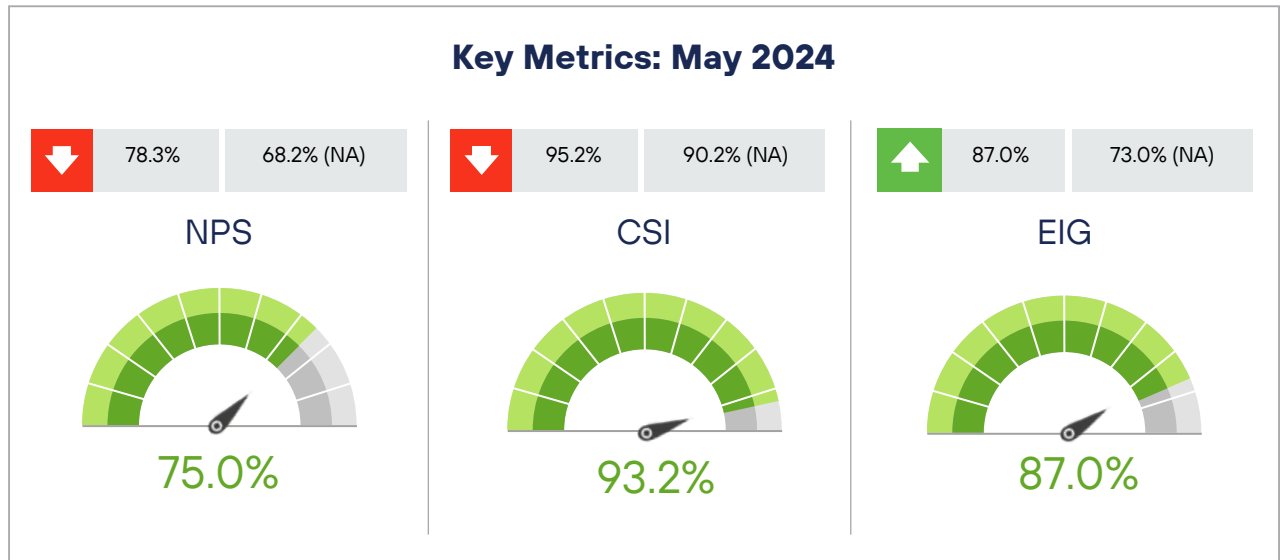


# 'Let's TALK About It'

“

Body language can also provide insight into a person's emotional condition.”

– University of Texas



It turns out that the above formula was developed with a specific purpose in mind: comparing facial and vocal components to decipher a person's attitude. According to Mehrabian, "When there are inconsistencies between attitudes communicated verbally and posturally, the postural component should dominate in determining the total attitude that is inferred." Is 90% of communication nonverbal? No, information is conveyed verbally, but in a face-to-face conversation, body language and facial expressions can have an incredible impact on how information is interpreted.

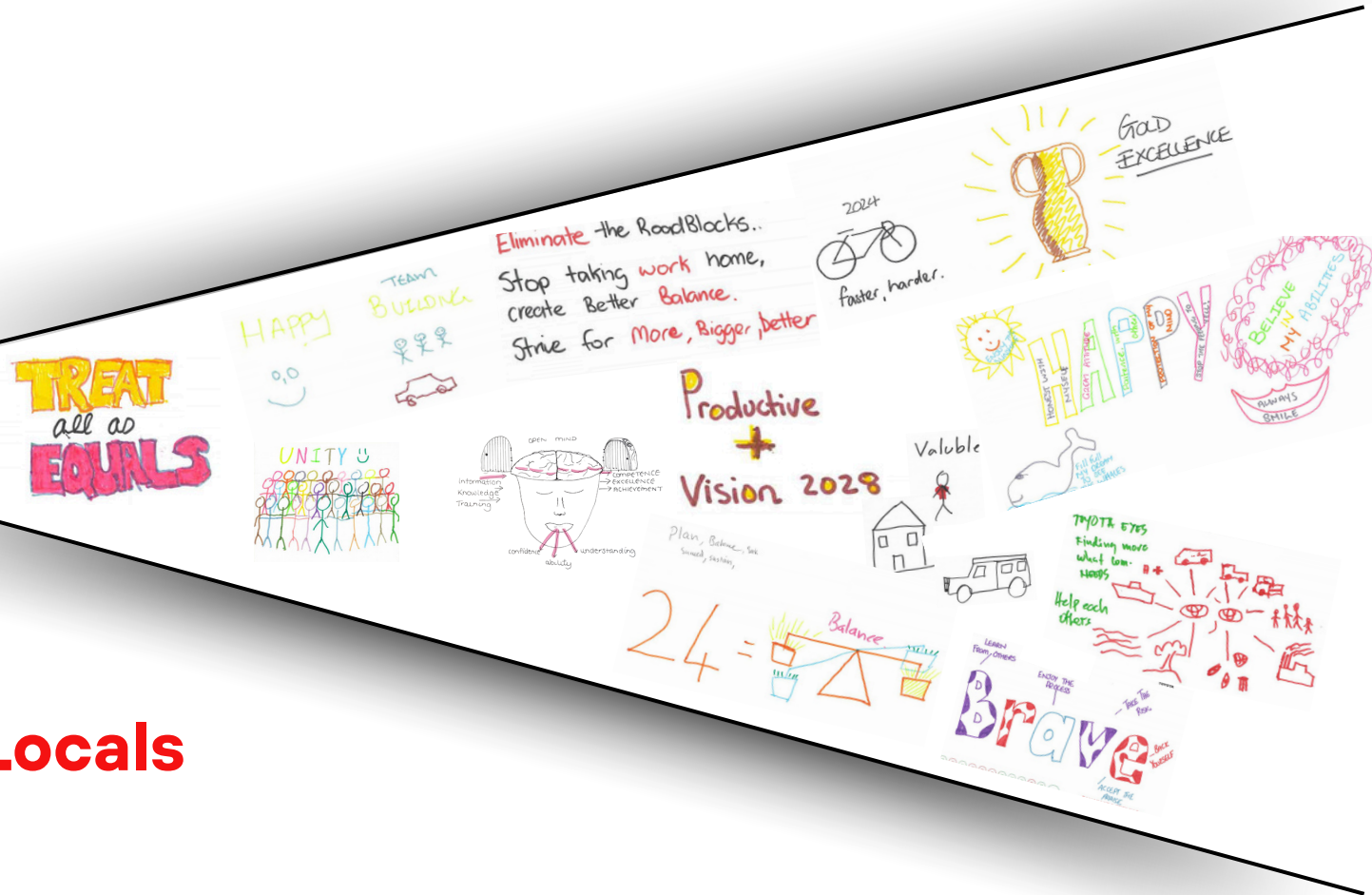
Credit: <https://bit.ly/3WLZWbp>  
<https://bit.ly/4aa4LOB>  
<https://bit.ly/3yhizcE>

**The 3 things**  
 Context  
 Clusters  
 Congruence

**The basics:**  
 Facial  
 Recognition  
 Emotions

# BRT SERVICE TEAM - 2024 VISION

## 'Let's TALK About It'



## We Love Locals

