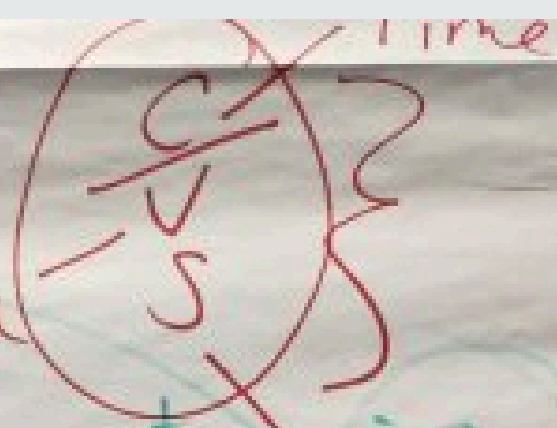
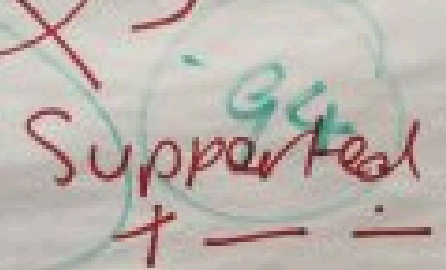


> Over-booking
(fine) →



Listened

* Things can only get better!



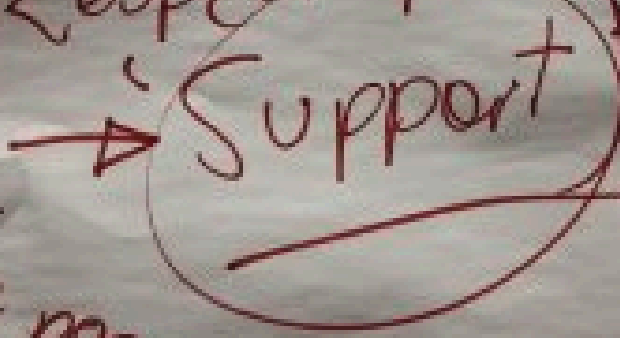
• Respect ✓ Toyota
+ -

> Reciprocal Respect!

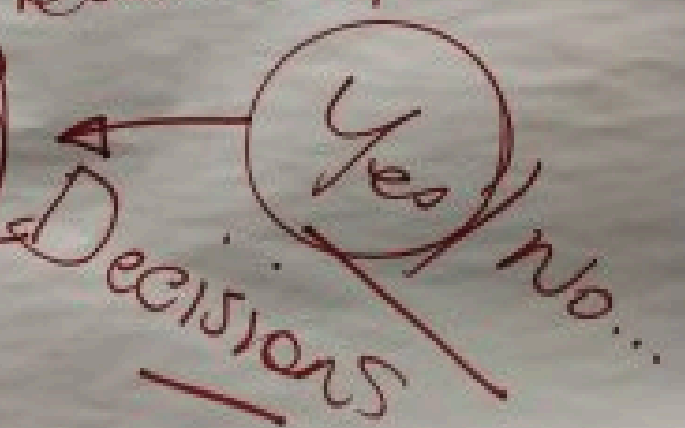
↳ Terrible: - From customer

↳ Both ways!

- Respect from leadership



↳ In poor taste



Respect · Professional · Support

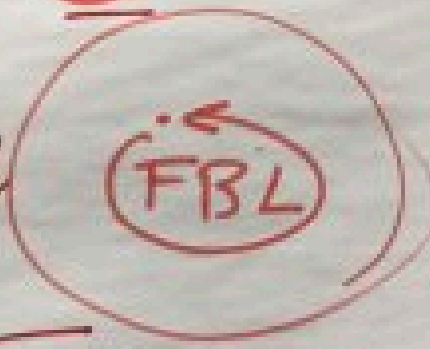
- Value & behaviour
- (Morals)

Hearst (5)

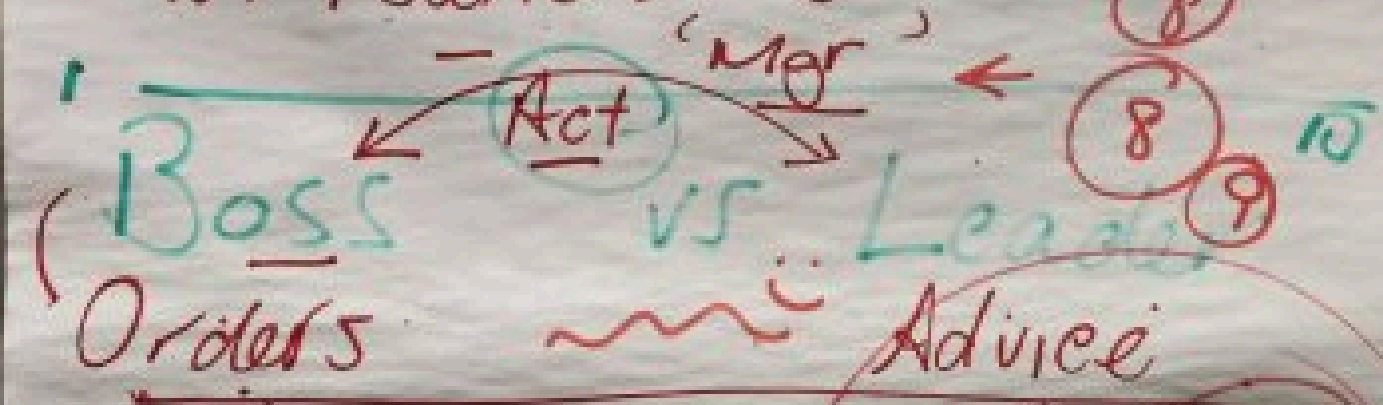
How you speak...

Appropriate

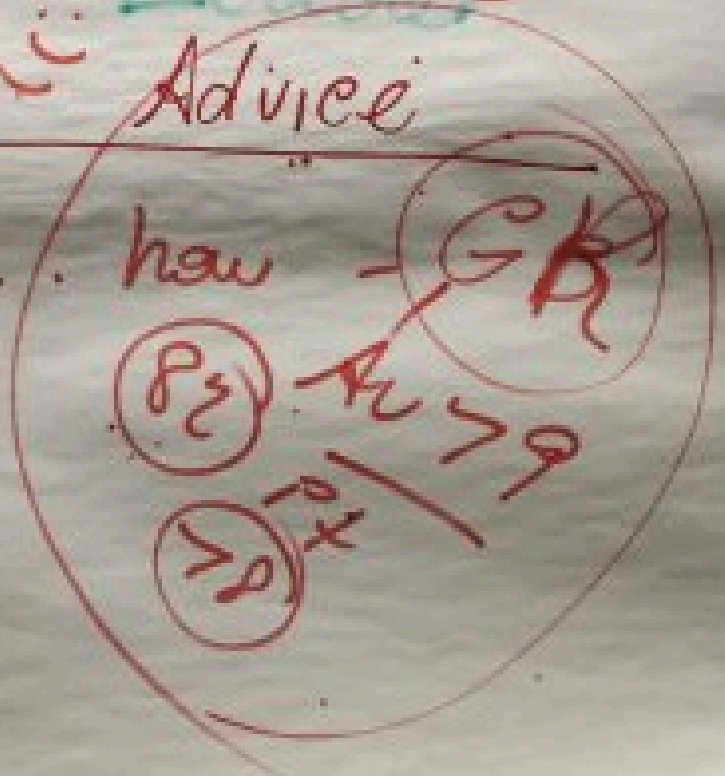
Context Who?



- Cultural
- 1st Nations



Treat others



Self-deprecating

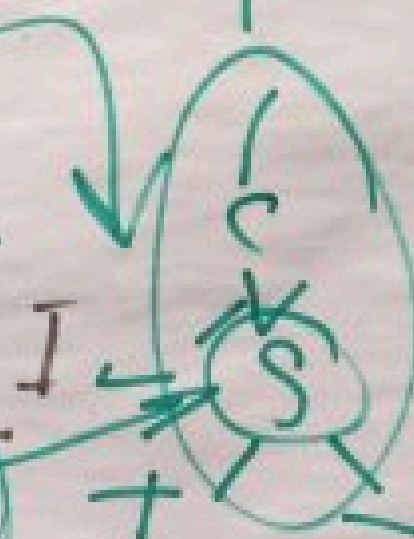
3As

1 + Room for A.A.A. improvement! DISK

FAIR - 5 weeks/month

2024
Respect!
'Grey'

'Equal'
P Support



> How you want to be treated!

Good manners - Taught
'Learnt'

How you word it!

Delivery: → 7%

