

TC PO

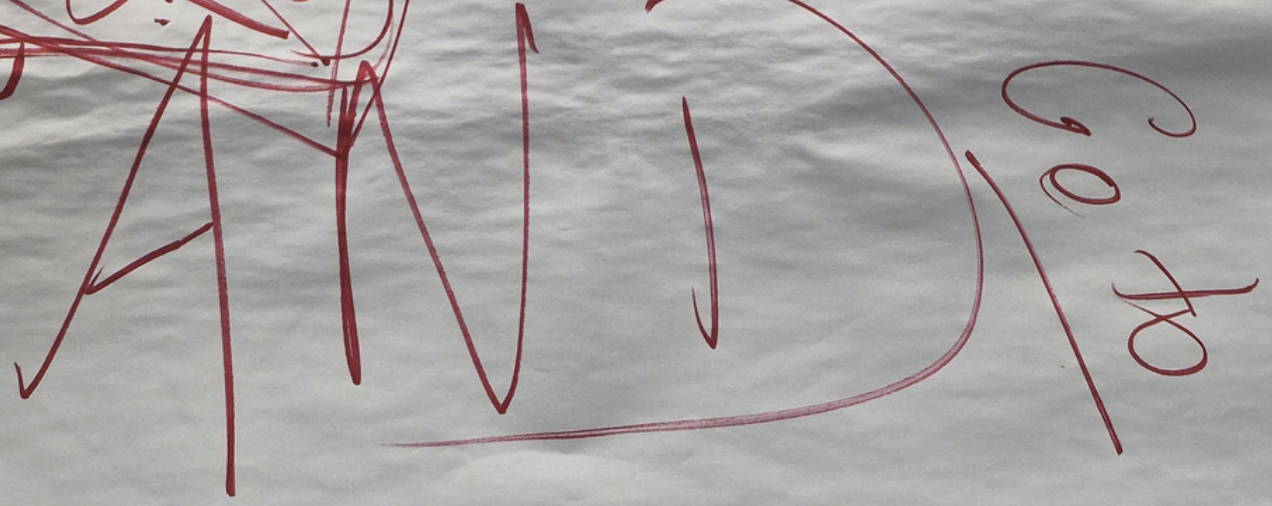
Busy & buzzing

Bees to honey

* Spring! ☺ ♡
- Spending! * Information Flow
↳ Efficiencies

On Customers
Show "We have more information"

~~I agree~~



+ Smiling on phone.

- Life is busy - Nickey

- Andrew & Tamara - off

- Grateful for Blatce!

- Online⁺ parts ordering :-)

- Fresh faces! > Trades!
- Vibing

- Trevor - ✓
- Manifest!!!

~~SAAS~~
~~RRR~~
~~Book~~

I agree
disagree

Bill Robertson Toyota | Service Team Training August 2012

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Key Metrics: March

'Let's TALK

Reflections:

- The team! +
- Busy - people enway!
- "Best foot forward"

-
- 15+2 Port Trays ☺
 - Orders - going through ✓

> Online ordering! ✓
~~600/1000s~~ ~~IMM~~

- Show up. Face it

I disagree! why?
AND