## **Bill Robertson Toyota**





"

"Most of life is showing up. You do the best you can, which varies from day to day."

- Regina Brett



## On Show



- I will be welcoming, happy and enthusiastic from the heart with all Customers.
- I will stay in character and perform my role with all Customers.
- I will ensure my work area is ready at all times to be on show.
- I will practice situational awareness.

WHAT? HOW? NOW?





## **Bill Robertson Toyota**













































