Bill Robertson Toyota



'Let's TALK About It'

"While you can think in terms of efficiency in dealing with time, a principle-centered person thinks in terms of effectiveness in dealing with people."

Stephen Covey



Efficient



- I will ensure efficient and seamless process for all Customer interactions.
- I will ensure complete and accurate reporting of all Customer wants and needs.
- I will use my time and resources wisely.

NOW?



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WHAT?

HOW?

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