## **Bill Robertson Toyota**





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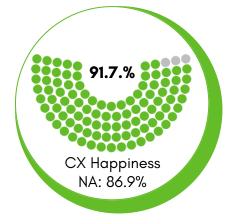
"The message of the Kaizen strategy is that not a day should go by without some kind of improvement being made somewhere in the company" – Masaaki Imai



## **Continuous Improvement**



- I will realise the current situation and understand the opportunities for improvement.
- I will standardise my process flow and continually train for consistency.
- I will visualise current processes against our objectives by identifying opportunities for improvement.
- I will seek to optimise my perfromance through continuous improvement and consistency.



WHAT?

HOW?

NOW?



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## BRT SERVICE TEAM - 2024 VISION





































Dec 23 Jan 24 Feb 24 Mar 24 Apr 24 May 24 Jun 24 Jul 24 Aug 24 Sep 24 Oct 24 Nov 24 Dec 24

**Bill Robertson Toyota** We Love Locals!

