

Well? $\rightarrow$ 713 Retail $\frac{+W}{+PD}$
- Best month ever - \$ 10

521

- W/S - high load!

- Pre-delivery - \$1 ☺

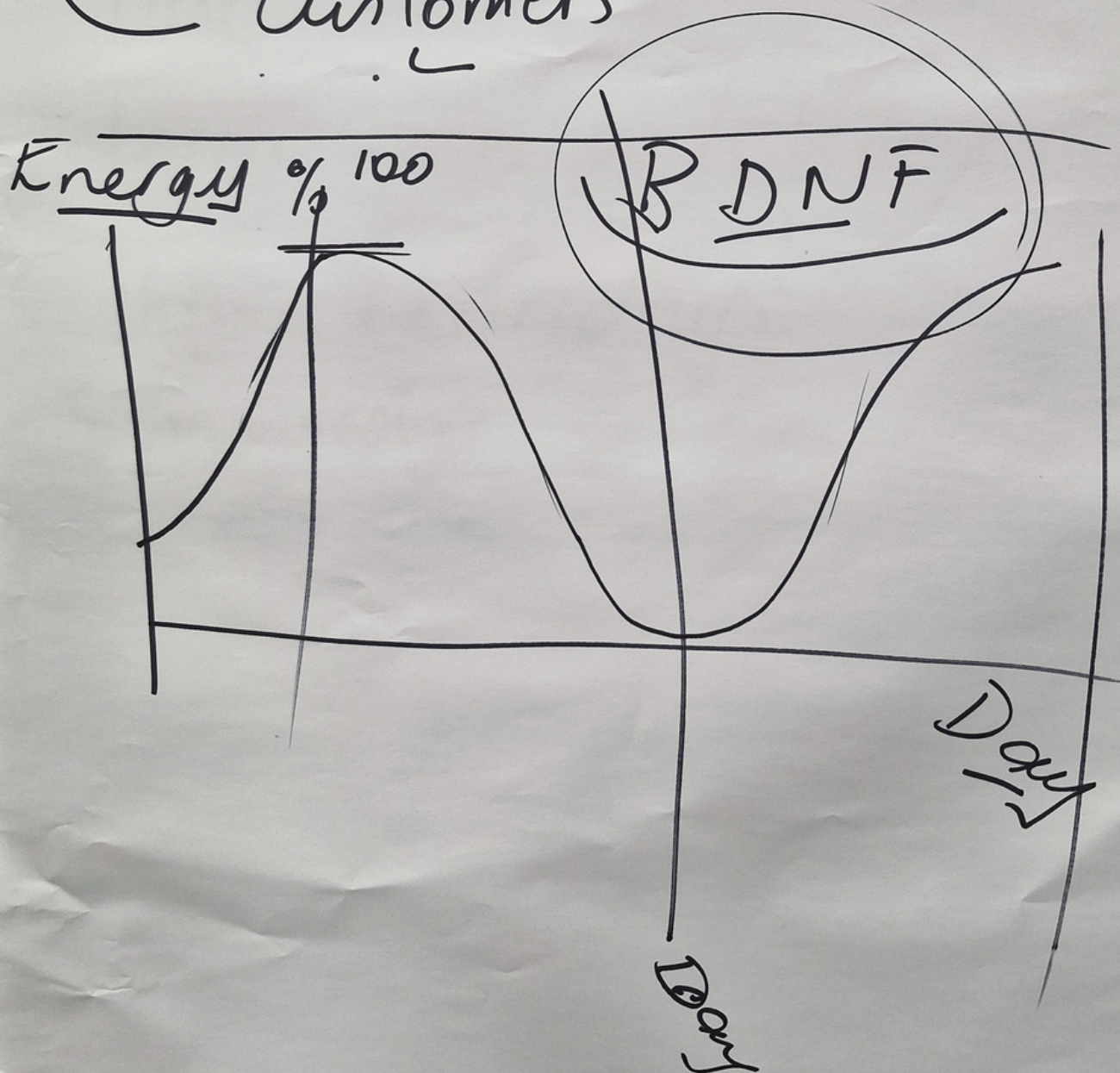
- Team effort

↓
- Parts - MMM - Trays
(Fleet (ok))

- Missing orders
(System) 1 a day late

SEN

- VOR order
- Other cust. orders
- Pick ups 3.30
Customers



- Update processes
 - Communication
 - ↳ 'Podium'.? Acknowledge
 - ↳ [✓] Notes - Actioning
 - Tune
 - Team training / skills
 - Thrive Thursdays
 - ↳ Knowledge
-

- Best month ever! :)

564

Well

- W/S Management
Time " 3 days

- Anthony back! :)

- Staying back! } Training

Getting job cards closed

- Improving - Shelving
Promotions

Tune Access

> Calendar as to do list
! And Inbox

SES

U/I

- Respond to customers
- Walk-ins
- Phone
- Deadlines

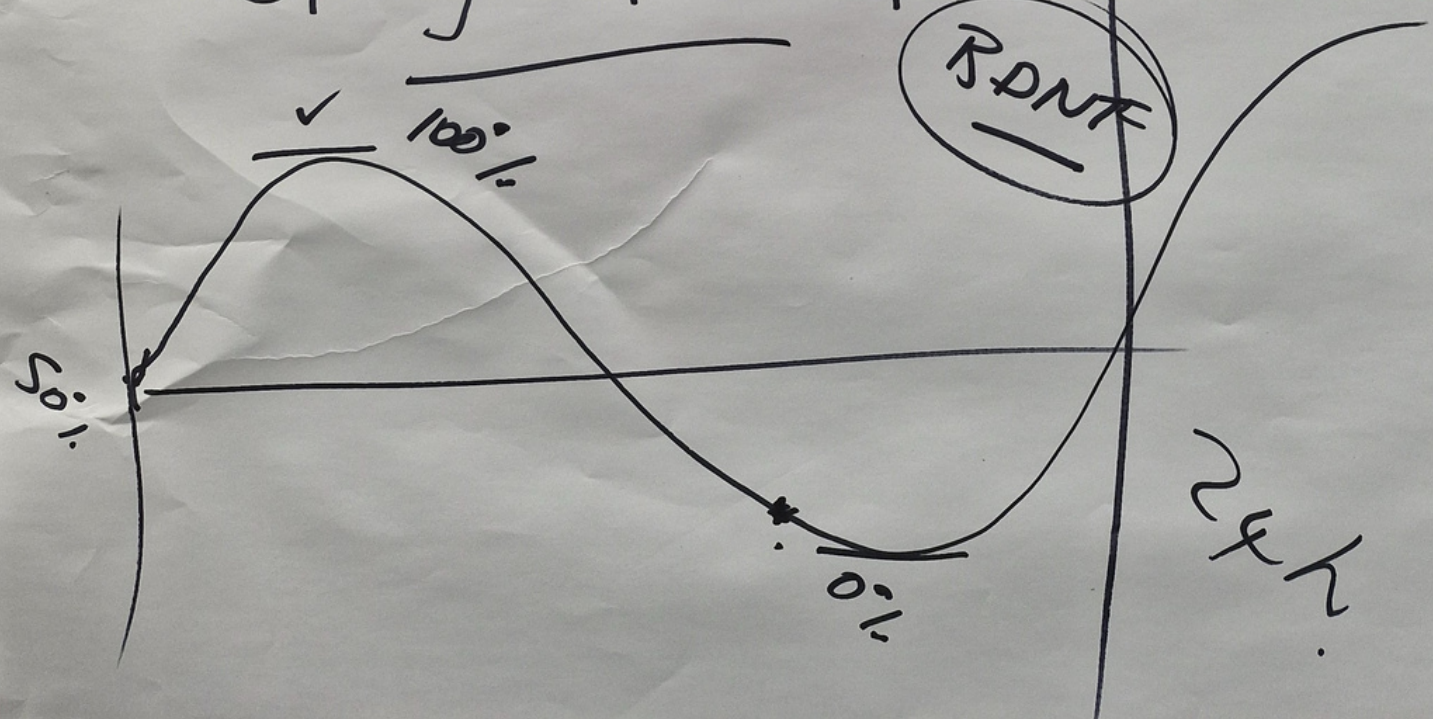
- Audits
- Tax
- Toyota

U/NI

- Fuel receipts

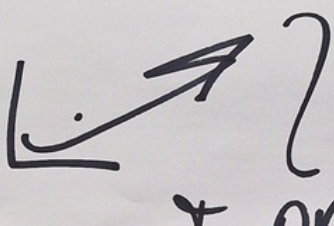
1:1

- Meetings if not priority



Ideas

- BA - Work efficiencies,
using time wisely - review

- Checking on parts the
day before! 

- Communicate delays

Process — to be delivered! + pre-delivery

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