# **Bill Robertson Toyota**





As an all inclusive Team

# "

We long for love," "we wish we had more time," and "we fear death"

### – Howard Inlet

#### What is time management?

Time management is the process of consciously planning and controlling time spent on specific tasks to increase how efficient you are. You may be familiar with setting deadlines, writing to-do lists, and giving yourself small rewards for accomplishing certain activities.

**CX Happiness** 

CX (May): 86.8% CX (NA): 85.8%

Motivating ourselves is a core part of time management – and it takes a bit of effort not only to motivate yourself but to cultivate good habits to work and live more efficiently.

To develop good routines and habits, you can start by knowing what strategies and best practices are out there. You can experiment with them in your own life to see what works for you.



	Very Happy/Happy 92.1% (n=35)	Neutral 5.26% (n=2)	Very Unhappy/Unhappy 2.63% (n=1)
Communication	60%	0	0
Drop-off	43%	0	0
Alternative Transport	34%	0	0
Customer Service	77%	0	0
Pick-up	40%	50%	0
Finish By Promised Time	51%	50%	0
Service And Repair Quality	66%	0	0
Vehicle Condition At Collection	60%	0	0
Booking Experience	60%	50%	0
Other	3%	0	100%

Service Diagnostics : July 2025 (June Statistics)

#### Bill Robertson Toyota | July 2025 - Service Team (June Statistics)



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**BRT Service Team – 2025 Vision** 



Bill Robertson Toyota | July 2025 - Service Team (June Statistics)