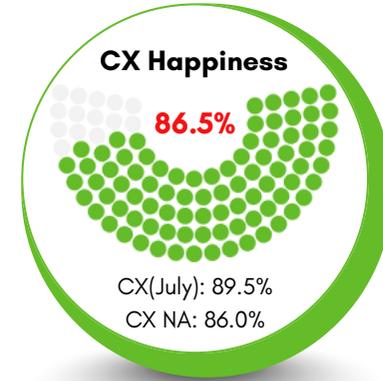


“Together
WE
Thrive”

As an all inclusive Team



Sales Diagnostics : September 2025 (August Statistics)			
	Very Happy/Happy 100% (n=15)	Neutral	Very Unhappy/Unhappy
Finance & Insurance	13%	0	0
Vehicle Knowledge	40%	0	0
Vehicle Presentation	73%	0	0
Accessory Explanation	27%	0	0
Customer Service	93%	0	0
Communication	87%	0	0
Warranty Explanation	20%	0	0
Test Drive	7%	0	0
Trade-In Value	0	0	0
Service Explanation	33%	0	0
Vehicle Availability	20%	0	0
myToyota Connect	27%	0	0
Other	13%	0	0

Service Diagnostics : September 2025 (August Statistics)			
	Very Happy/Happy 89.7% (n=35)	Neutral 5.13% (n=2)	Very Unhappy/Unhappy 5.13% (n=2)
Communication	63%	0	0
Drop-off	43%	0	0
Alternative Transport	29%	0	0
Customer Service	74%	50%	0
Pick-up	43%	50%	0
Finish By Promised Time	66%	50%	0
Service And Repair Quality	46%	0	50%
Vehicle Condition At Collection	54%	50%	0
Booking Experience	71%	50%	0
Other	3%	0	50%

2025 Vision

"Together **WE** Thrive"
As a Team

We Love Locals

Personal goal. Find time to live and learn new skills.

SUCCEED!
PERSONAL HEALTH & WORK

THRIVE

Knuckle Down

2025 IS MY YEAR!
Small steps are still PROGRESS

FAMILY

CHANGE

It is in Toyota's DNA that mistakes made once, will not be Repeated - AKIO TOYODA -

Self Improvement

GROWTH

HOME HEALTH HEALTH

Always Building Always Growing

Finance Contracts

Switch off

125

107ml

1000 DMS

WE LISTEN AND WE DON'T JUDGE

Work Hard DISCIPLINE

LEARN PATIENCE

Have Fun IMPROVEMENT

Live Life -ove

stop letting people hurt me

family comes first

Achieve what I have set

Investigate LEARN

FEEDBACK

STARS

GROWTH

TOGETHER WE THRIVE

Personal. Professional.

Cheers Bar & Que

Tree

Bar chart

1 2 3 4 5 6 7 8 9 10 11 12

NEW SHED

NEW OFFICES

GREEN WORKING

Growth Balance

Elk Garden